Quinnipiac Valley Health District (QVHD)
COVID-19 Guidelines to Food Establishments
Conducting Take Out & Delivery Services

Connecticut Governor Ned Lamont announced Monday, March 16, 2020 that all restaurants and bars that serve food in the state are temporarily required to move to take-out and/or delivery services only. The restriction went into effect Monday, March 16, 2020 at 8PM. All bars that do not serve food are required to temporarily close.

The following guidelines are shared to help protect you, your employees and customers when conducting take out/delivery services.*

- Public access to the food establishment building is restricted; members of the general public should not have access to the building
- All customer self-service operations shall be temporarily suspended
- Take-out orders should be placed over the phone
- Provide take-out orders to the customer via curbside. Be mindful during delivery to a customer vehicle or residence to allow for at least a six-foot distance between individuals.
- If curbside pick-up is not feasible, stagger pick-up times to allow for food delivery through the door. If the public will be entering, a 6-foot distance should be maintained between individuals with only minimal individuals inside the establishment at one time.
- Whenever possible, take payment over the phone/electronically
- Every effort shall be made to ensure customer food orders are maintained at proper temperatures for safety
- Employees must stay home when sick; if anyone is experiencing fever, cough, or shortness of breath they should be directed home to contact their healthcare provider so their medical history can be evaluated.

We will continue to provide updates as needed.

If you have any questions or concerns, please call the Quinnipiac Valley Health Department at 203-248-4528 or visit our website at www.qvhd.org/coronavirus-preparedness

Stay well,

Richard Matheny, MPH
Director of Health

*Guidelines Developed by Milford Health Department

Quinnipiac Valley Health District
A Regional Health Department Serving Bethany, Hamden, North Haven and Woodbridge, CT